Stop TB Partnership

hosted by
UNOPS

ONEIMPACT

App

User Manual

Powered by:

Dure Technologies

✓ **Download and Installation**

The application is available on android as well as on the iOS platforms.

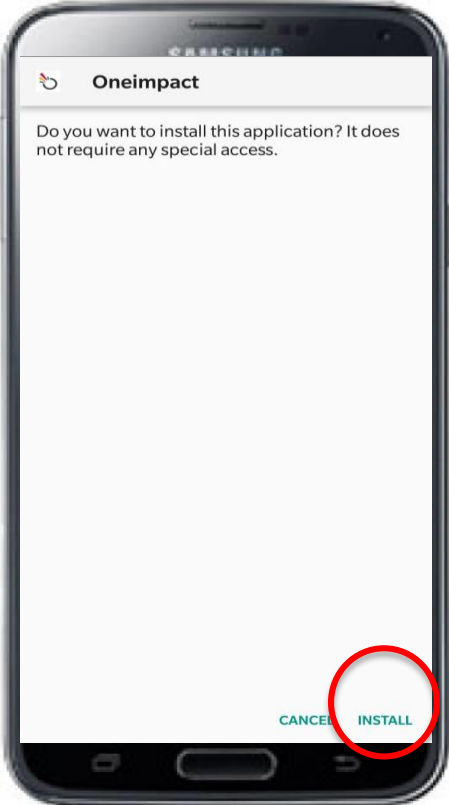✧ To download the application on your Android phone, go to
https://web.imonitorplus.com/app/release/imonnew/oneimpact.apk

✧ To download the application on your Iphone, go to
itms-services://?action=download-manifest&url=https://web.imonitorplus.com/app/release/newuioneimpact/manifest.plist
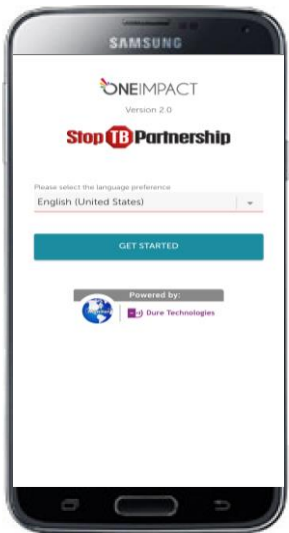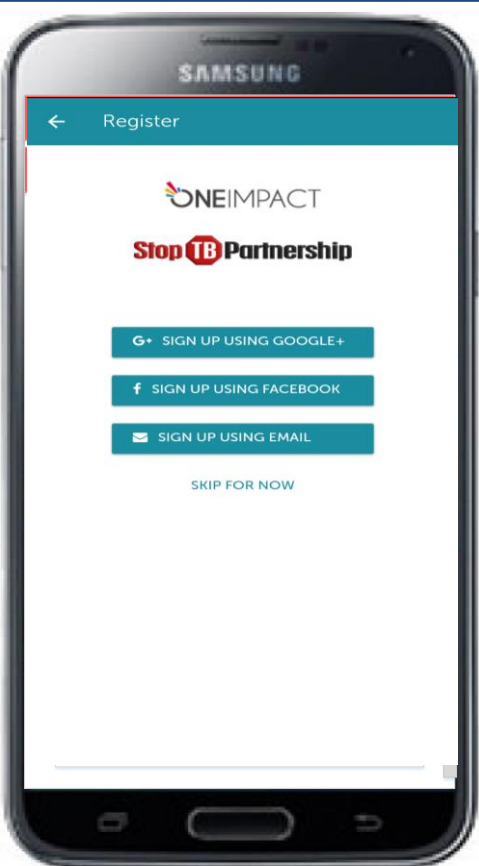
QR Code for iOS

Installing the App

❖ The screen next prompts the user to install the app

❖ Click on the 'INSTALL' button to install the App on your phone

✓ **Getting started with the App**

After installing the application, follow the instructions on the screen to start using the App.

❖ Click the App icon on the phone menu to open the application

❖ The screen prompts the user to select a language

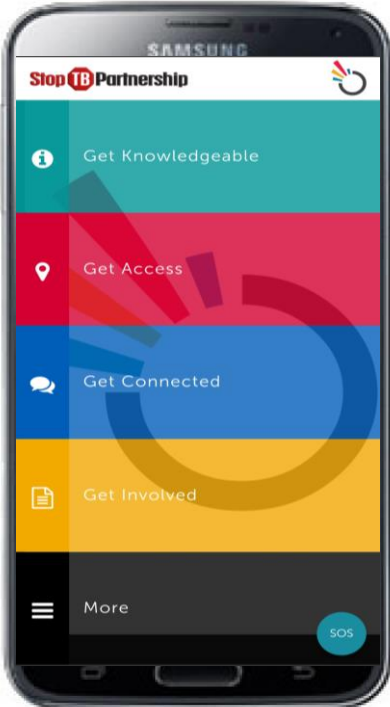❖ Select from the dropdown to choose your language of choice

Registration (Optional)

❖ The screen next prompts the user for registration via Google/ Social media (Facebook)/ Email account(s)

❖ Click on either of these options if the user chooses to register through gmail/ facebook/ email account(s)

❖ Click on 'SKIP FOR NOW' to skip registering via the above options to stay anonymous and go directly to the App homescreen

✓ App Homepage

The screen next shows the App homepage

❖ The App homepage covers the following major sections:

i. Get knowledgeable
ii. Get Access
iii. Get Connected
iv. Get Involved
v. More

✓ **Get Knowledgeable**
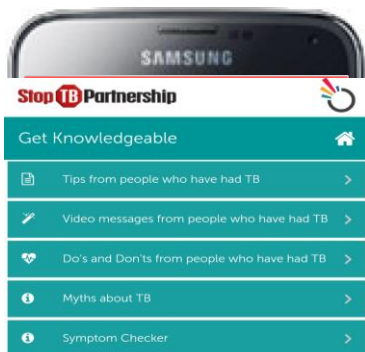
❖ A click on this section directs the user to go to the relevant sub-sections of 'Get knowledgeable'

❖ 'Get knowledgeable' is broadly divided into two sub-sections

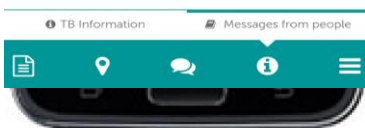i. Information about TB
ii. Messages from people who had TB

✓ **Get knowledgeable**

♢ **Information about TB**

Information about TB

❖ This sub-section provides relevant information surrounding TB (spanning diagnosis, treatment, care and knowing one's rights) to let the users self-educate themselves to reinforce the dissemination of correct TB knowledge
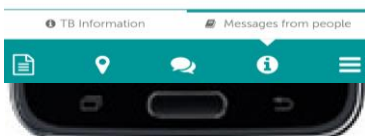
♢ **Messages from people who had TB**

Messages from people who had TB

❖ This sub-section provides information ranging from helpful tips/video clips/do-don'ts from TB survivors, factual information against existing myths and misconceptions surrounding TB and self-screening of symptoms checklist to the user
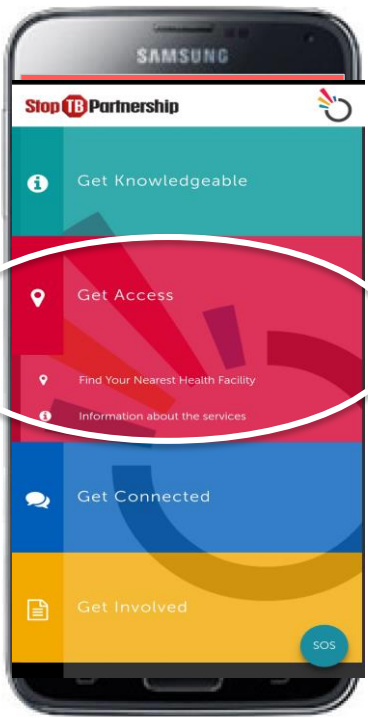
✓ **Get Access**

A click on this section directs the user to go to the relevant sub-sections of 'Get access'

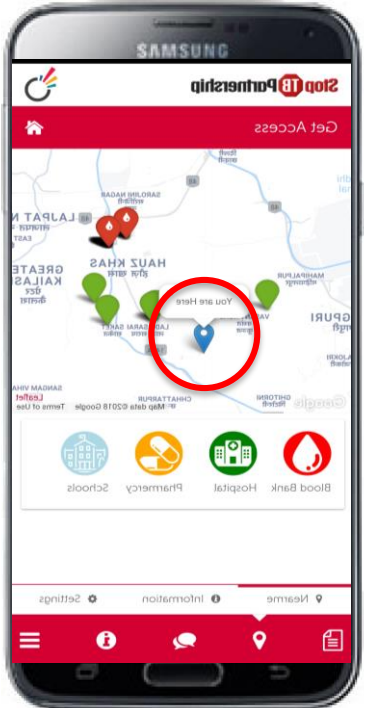<table>
<tr><td></td><td>Get Access</td></tr>
<tr><td></td><td>❖ The 'Get access' feature uses GPS of the user's phone to locate position and help guide the user to navigate to the nearest available service providers and access information about them</td></tr>
</table>

◇ **Find Your Nearest Health Facility**
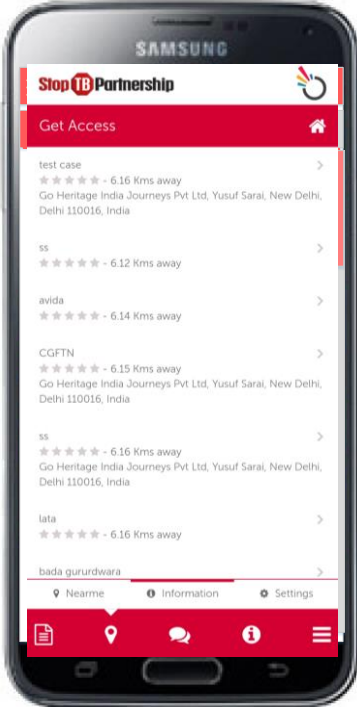
<table>
<tr><td></td><td>Get Access</td></tr>
<tr><td></td><td>❖ 'Find Your Nearest Health Facility' supports the following feature:

Lets user know his current location</td></tr>
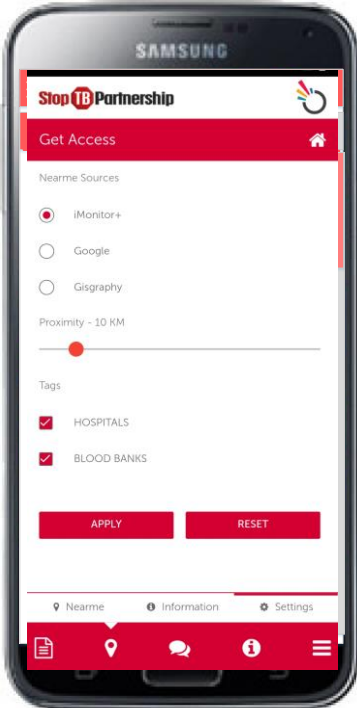</table>

✧ **Find Your Nearest Health Facility**

❖ 'Find Your Nearest Health Facility' also supports the following feature:

Lets user search for a nearby service provider from a given list

❖ It allows the user to search for a service provider from a suggested list or look for a service provider by typing the name in the search box provided
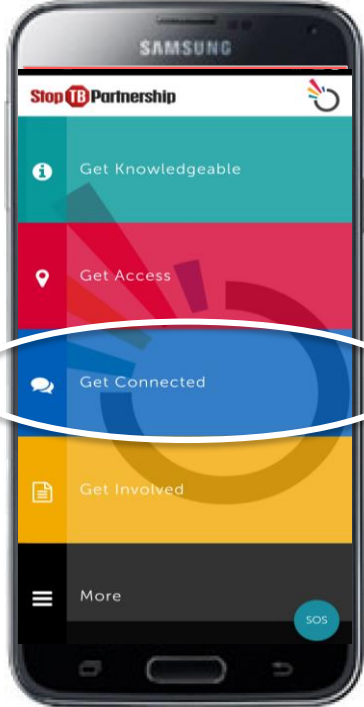
✧ **Find Your Nearest Health Facility**

❖ 'Find Your Nearest Health Facility' also supports the following feature:

Lets user use different filters to search for a nearby service provider (blood bank, hospital, pharmacy, etc), rate/review the service provider and use the navigation feature to reach the desired location
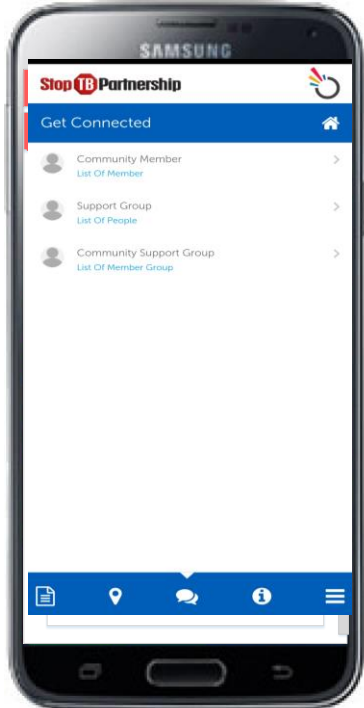
✓ **Get Connected**

❖ This section allows the user to seek support through social and peer support services.

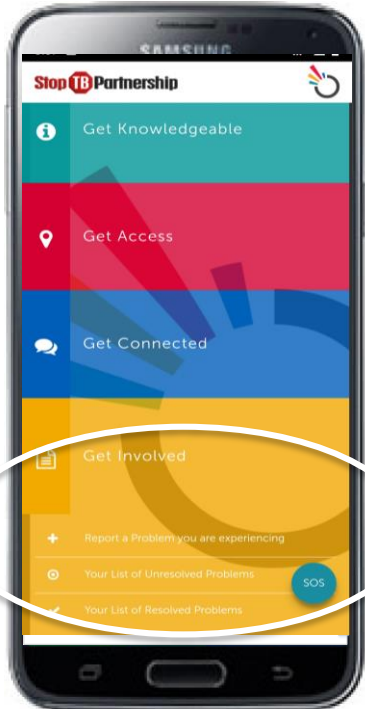## ✧ **Community Member/Support Group/Community Support Group**

❖ 'Get Connected' shows a list of community members and the existing support groups the members are part of. It also supports Community interaction through 'Community (peer) member's chat' where the user can share concerns with one or more community user(s).

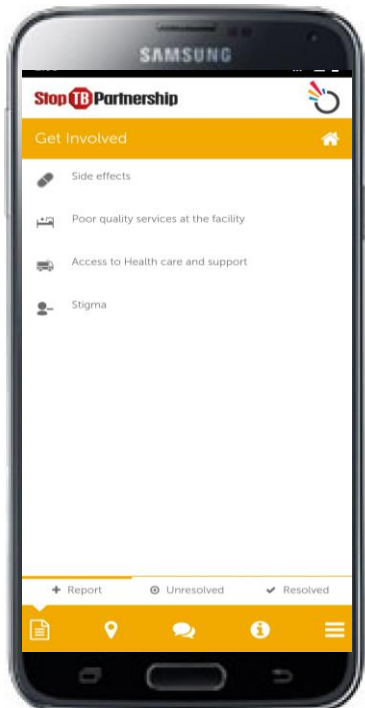❖ A click on each of these expands into the relevant screen(s)

✓ **Get Involved**

❖ A click on this section directs the user to go to the relevant sub-sections of 'Get Involved'.

These include:
i.   Report a Problem you are experiencing
ii.   Your List of Unresolved Problems
iii.   Your List of Resolved Problems

◇ **Report a Problem you are experiencing**
◇ **Your List of Unresolved/Resolved Problems**
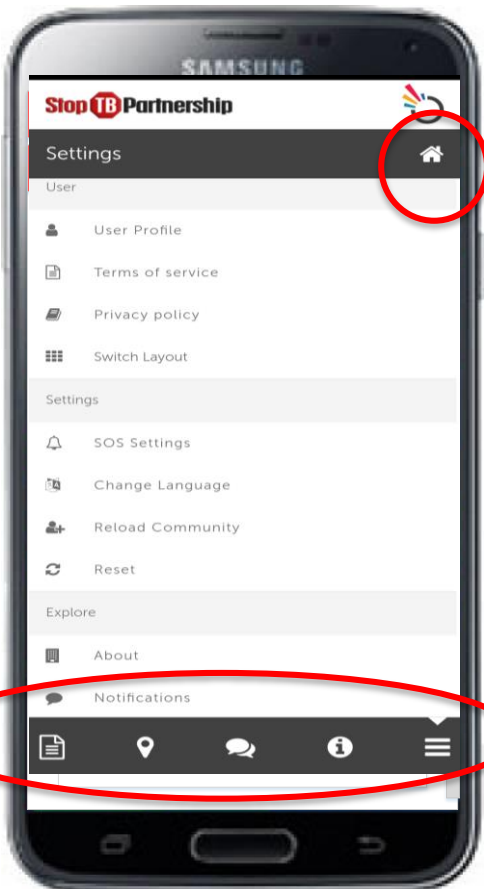
❖ A click on each of these, allows the user to:

i.   Report issues regarding any problems stigma/side effects/service gaps faced by the user and get help from a response team. There's a provision to add a photo/video/audio and scan a bar code as part of this.

ii.   Track issues (track the status of issues raised by the user) under 'List of Resolved and Unresolved Problems' separately

✓ **More**

A click on 'More' takes the user to the Settings section of the App.

More

❖ This section allows the user to manage his/her Account and App settings. This involves an option to view his her user profile information (clicking on the User Profile tab allows for this, it also supports adding a profile image and relevant details of the user); reload community profiles, change language and reset the App; like the App on social media profiles (like Facebook and Twitter) and share the App link through (whatsApp/email/other options)

❖ The user can click on any of the bottom icons to navigate between the five major sections of the App or can also click on the Home icon (top right) to go back to the App home screen